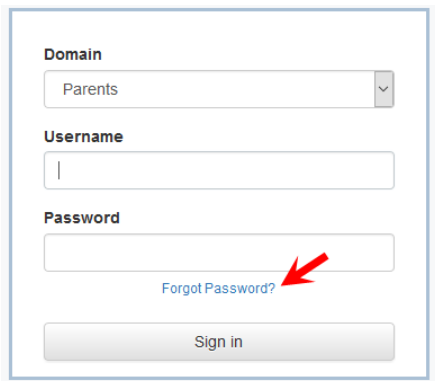


A Guide for Parents Returning to GradeBook:

What do I do if I forgot my password? If you have established an email address and marked it as Primary for your account; Enter your Username and then click the Forgot Password link.

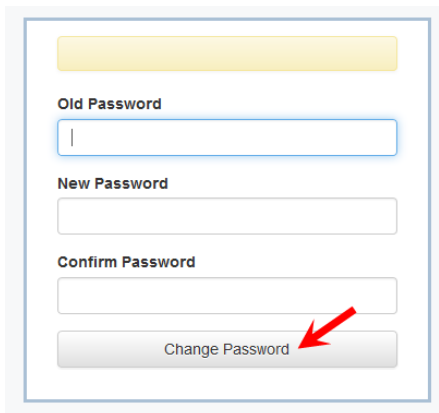
The following screen will be displayed.



The screenshot shows a login form with the following fields and elements:

- Domain:** A dropdown menu with "Parents" selected.
- Username:** An empty text input field.
- Password:** An empty text input field.
- Forgot Password?:** A blue text link located below the password field, with a red arrow pointing to it.
- Sign in:** A grey button at the bottom of the form.

You will receive an email within 1-2 minutes from donotreply@wazzlesolutions.com with a link to reset your password. Click the link in the email. Enter your New Password, Re-enter New Password, click Change Password.



The screenshot shows a password reset form with the following fields and elements:

- Old Password:** A text input field.
- New Password:** A text input field.
- Confirm Password:** A text input field.
- Change Password:** A grey button at the bottom of the form, with a red arrow pointing to it.

What do I do if I forgot my password and do not have an email address attached to my account?

Please email custserv@volusia.k12.fl.us or call Volusia County Schools Customer Support Services at 386-734-7190 Ext. 20000 to have your password reset.