

A Guide for Parents Returning to GradeBook:

What do I do if I forgot my username?

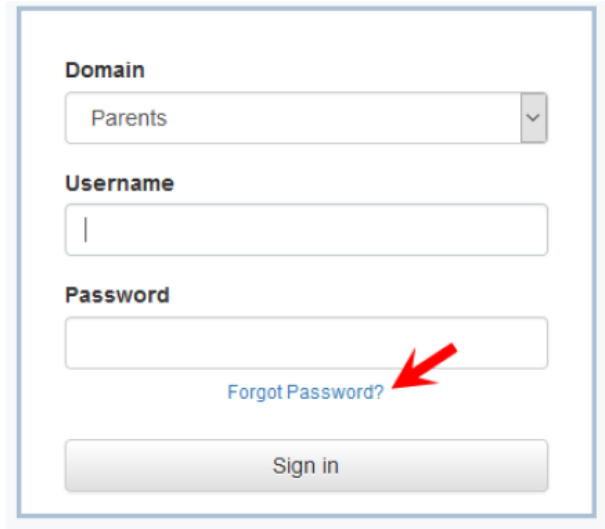
Please call Customer Service at 386-734-7190 ext 20000

Your username is your child's alpha plus your 2 digit parent code.
Example: 1ABCD01

What do I do if I forgot my password?

Enter your Username and then click the Forgot Password link.

The following screen will be displayed.



The screenshot shows a login form with the following fields and elements:

- Domain:** A dropdown menu with "Parents" selected.
- Username:** An empty text input field.
- Password:** An empty password input field.
- Forgot Password?:** A blue link located below the password field, with a red arrow pointing to it.
- Sign in:** A button located at the bottom of the form.

You will receive an email to the email address on file given on your child's emergency card, within 1-2 minutes from donotreply@wazzlesolutions.com. It will include a link to reset your password. Once you receive the email, click the link given and follow the steps given.

If you do not receive an email, please call Customer Service at 386-734-7190 ext 20000

We recommend you also call your child's school to update your email address on file.